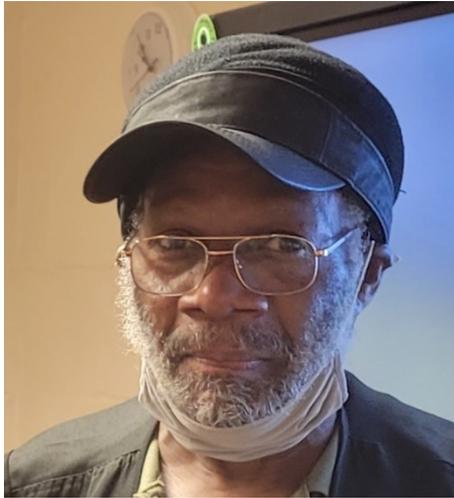


## Success Story

### Hubert Thomas



Hubert had no experience of computers. But he decided to learn how to use computers by himself and purchased a laptop some time ago. After learning the basics he decided he needed some formal training and Enrolled on ICT courses at MIComputolutions, progressing from Entry 3 to level 2. His dedication and positive attitude are excellent. The course was three days a week Wed-Friday but Hubert could not attend Thursday and Friday because these were his working days. He was so committed and eager to improve that he would catch up on work with MS Teams recordings and would come in Mondays and Tuesdays all day

to get assistance from another tutor, to replace the classes he has missed and also to get extra help on Wednesday after class with the same tutor. Despite the fact that his computer was old and he had problems accessing MS teams he let none of this deter him he because recognized the importance of digital skills in the modern and that improving his skills will enrich his life and open opportunities.

Hubert has progressed from entry level ICT up to level 2 Functional skills ICT. Hubert has gained greatly in confidence and is happy he can now perform many tasks independently without asking for help. He continues to work as a warehouse operative and is continuing to take courses to improve his knowledge and intends to become qualified to pursue his favoured career of working in a presenting role. He enrolled on to a functional skills maths course at entry 3 and has progressed all the way in maths to Level 2 which he is currently completing.

Hubert is a very committed learner. He has had to be flexible in his learning due to work commitments. His dedication is impressive and he is systematically gaining the skills he needs to achieve his long-term goal of becoming a trainer or a lecturer.

“I’ve increased my fluency in utilizing technology. I can do a lot more when working with the computer and getting better. I have more awareness of the value of technology.”