

Lina Gutierrez Álvarez Success Story

I was recovering from surgery and decided that I wanted to improve my skills to be able to get back to work. My friend recommended MI ComputSolutions so I made contact to enquire about what options were available to me.

I was given an appointment to attend the centre where I completed some assessments to determine what level I needed to work at. I was given my results and the adviser discussed the best options for me.

In September 2020 I started my first course English level 2 and by July 2021 had completed and achieved Maths level 1 & 2 and ICT level 1 & 2 also. The staff were very welcoming and my tutors were very supportive and gave me the confidence to improve myself whenever I was stuck with anything that I didn't understand. One example is that I use to have a fear of Excel as in the past I didn't have a very good understanding of formulas, but Laurent helped me to overcome the fear by being patient and giving me explanations and examples whenever I needed and I achieved a high mark on my exam.

Due to the commitment that I showed I was offered the opportunity to volunteer on a part time basis as an enrolment officer and Spanish interpreter. In September 2021 I was offered a full-time job as a Community Engagement Officer at MI ComputSolutions. I am now working in this role and I am enjoying it.

I have gained a lot of knowledge that's prepared me better personally and to be able to gain paid employment and also, I'm better equipped to be able to help my children with their homework. I had a fear of numbers and failure but thanks to my maths tutor Muhammad and Laurent my ICT tutor I now feel more confident.

I want to continue to grow in my present role and I also want to study further to become a teacher in the future.

